



Quality Policy

Hydroserv derives its success from focus on customer satisfaction, employee involvement, profitable growth, continual improvement and implementation of quality management system. In support of this, **Hydroserv's** quality policy statement is the following:

- Incorporating quality related responsibilities into all business activities by planning, reviewing, implementing, monitoring and improving the organization's quality management system.
- Recruitment of competent candidates and assuring their development in order to guarantee the effective and efficient involvement of all in the quality management system.
- Assuring continual improvement of performance by setting SMART process based on key performance indicators.
- Complying fully with all relevant statutory obligations and codes of practices stipulated by the legal authorities in Qatar.
- Providing continuous and adequate quality management related awareness and training sessions for those involved in the quality management system.

The following measures will support the organization to achieve its policy effectively:

- Communication of the quality objectives and targets.
- Regular QMS related internal audits and management review meetings.
- Effective reporting on matters related to QMS.

All employees have responsibility for policy implementation by participating and contributing to its success through their actions and suggestions.

Approved by: Engineering
Director Date: June 03, 2023
Place: Qatar

Signature